

> Formulář Questionnaire

Questionnaire

Dear Sir or Madam,

we are honored, that you have chosen the piano of our brand. We are happy, but we don't stop searching how to improve our pianos or services.

It can't be done properly without feedback, without opinion of pianists and our customers. And we would like to ask you for help with this. By filling this simple form, you help us much and it won't take more than 3 minutes.

Thank you.

1) Please choose the type of the piano and how the piano is used.

upright piano grand piano

piano serial number (the black number on the iron frame)

other use

2) How did you familiarize with the PETROF brand instruments?

internet - PETROF web site

internet - other website

other media

advertising

showroom / piano store

cultural event (concert)

friends, family

other

3) Why did you choose the piano of our brand?

sound

brand name

price

design, appearance

European product

quality, endurance

good references

other reason(s)

4) How are you satisfied with the piano and service? (1 = horrible, 5 = excellent)

sound

keyboard and action (touch, responsiveness)

standard of service and sales

comments or message to PETROF

5) Contact information.

name

contact address

e-mail address

Send